



The Plumbing Inspector's

Guide

to CSA International and Product Approvals



CSA INTERNATIONAL

Inside This Guide

P3	About CSA
P4-5	CSA Marks
P6	Accreditation
P7	Mark Acceptance
P8-9	The Product Recall Process
P8	Combating Counterfeiting
P10	Contact Information
P11	Website Addresses

About CSA

CSA International is a leader in the testing and certification of products sold in the U.S. and Canada. Our approval marks provide assurance that a product has been evaluated by a formal process involving examination, testing, and follow-up inspection, and that it complies with applicable U.S. and/or Canadian standards for safety or performance.

We are an ANSI and SCC-accredited certification organization, testing products to national U.S. and Canadian standards.



CSA Marks



CSA US mark

This mark indicates that a product meets U.S. standards including applicable ANSI, ASME, ASTM, ASSE, NSF, and IAPMO standards.



CSA C US mark

This mark is found on products that meet U.S. and Canadian standards, including applicable CSA, ANSI, ASME, ASTM, ASSE, NSF, and IAPMO standards.



CSA mark

The CSA mark may appear alone or with indicators. If it appears alone, it means that the product is certified for the Canadian market, to the applicable Canadian standards.

Our marks are accepted throughout the U.S. and Canada and appear on over one billion products. When you see a mark issued by CSA, it's your assurance that the product meets applicable U.S. and/or Canadian standards for performance or safety.



Blue Star mark

The Blue Star mark indicates compliance with U.S. standards for gas-fired products, including applicable CSA and ANSI standards.



Blue Flame mark

The CSA Blue Flame mark for gas appliances indicates certification to applicable Canadian standards.



Energy Efficiency Verification mark

The energy efficiency verification marking indicates that a product has been verified according to the requirements of CSA energy efficiency and performance standards.



Accreditation

CSA International is accredited by the American National Standards Institute (ANSI) as a testing and certification organization. We are also accredited by several other highly respected independent organizations to test and certify plumbing products and accessories for the U.S.

Accrediting bodies

A word cloud of accreditation bodies. The words are arranged in a cluster, with some overlapping. The colors are shades of blue and grey. The largest word is 'ASSE' in grey. Other prominent words include 'ANSI' in light blue, 'NVLAP' in dark blue, 'NES' in light blue, 'IAPMO' in dark blue, 'IAS/ICBO ES' in light blue, 'BOCA' in dark blue, 'SBCCI' in light blue, and 'HVD' in grey.

Mark Acceptance

CSA marks are widely recognized and accepted throughout North America by regulatory authorities, specifiers, and retailers.

Regulatory authorities that accept CSA certification marks

- City of Los Angeles, California
- North Carolina
- New York
- Oregon
- Hundreds of other state and municipal jurisdictions throughout North America
- Washington

Major North American retailers that accept CSA certification marks

- The Home Depot
- Lowe's
- Sears
- Spiegel
- Wal-Mart
- Many others



The Product Recall Process

Combating Counterfeiting

The integrity of our marks is vitally important to CSA International and the many regulators, specifiers, product manufacturers, retailers, and consumers who trust our marks. Counterfeit product approval marks expose consumers to the risks of unsafe or untested products, while undermining their confidence in legitimate products.

CSA International maintains an aggressive, “Zero Tolerance” program to detect, expose, and take any necessary action against the unauthorized use of its approval marks.

For more information about counterfeit product approval marks, we invite you to download our counterfeit marks white paper at www.csa-international.org (in the Regulators section under “Counterfeit Marks”).

Product recalls are initiated and coordinated by CSA International's Audits & Investigations (A&I) team. In cooperation with manufacturers, the A&I team investigates incidents involving CSA certified products, and issues all-points bulletins, product recall notices and safety notices as necessary.

The legitimacy of a product bearing the CSA mark can be confirmed by comparing the product's identification information against the certification record found on our website at <http://directories.csa-international.org>.

If you find a plumbing product that you believe bears a counterfeit CSA approval mark, please report it to one of the following:

Manny Gratz, Manager
Special Investigations &
Anti-Counterfeiting
CSA Group
178 Rexdale Blvd.
Toronto, ON Canada
M9W1R3
Tel: (416) 747-2560
E-mail: manny.gratz@csagroup.org



Doug Geralde, Director
Corporate Audits and Investigations
CSA Group
178 Rexdale Blvd.
Toronto, ON Canada
M9W1R3
Tel: (416) 747-4295
E-mail: doug.geralde@csagroup.org



Contact Information

Our goal is to help you to do your job as efficiently as possible. That's why CSA International professionals are readily available to answer your questions regarding acceptance of CSA marks and the products that bear them. We encourage you to visit the "**Certified Product Listing**" on our website at www.csa-international.org to validate that the products you see in the field are CSA certified, or you can contact us at the numbers below for immediate response to your questions or concerns:

■ **Doug Geralde**
Corporate Audits and Investigations
CSA Group
178 Rexdale Blvd.
Toronto, ON Canada
M9W1R3
Tel: (416) 747-4295
E-mail: doug.geralde@csagroup.org

■ **John Glowacki**
Manager, Certification Business Development
Mechanical and Safety Products
Tel: (416) 747-2688
E-mail: john.glowacki@csa-international.org

Web Address

More information about CSA International is available on our website at www.csa-international.org. Following is a list of additional websites that may be of interest to you:

ANSI	www.ansi.org
NVLAP	www.nist.gov
NES	www.nateval.org
IAS/ICBO ES	www.iasonline.org
ASSE	www.asse.org
IAPMO	www.iapmo.org

www.csa-international.org



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For more information, contact:



CSA INTERNATIONAL

1-800-463-6727

certinfo@csa-international.org

www.csa-international.org

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