



# The Electrical Inspector's

# Guide

## to CSA International and Product Approvals



CSA INTERNATIONAL

# Inside This Guide

P3	About CSA
P4-5	CSA Marks
P6	Accreditation
P7	Mark Acceptance
P8-9	The Product Recall Process
P8	Combating Counterfeiting
P10	Contact Information
P11	Website Addresses

# About CSA

CSA International is a leader in the testing and certification of products sold in the U.S. and Canada. Our approval marks provide assurance that a product has been evaluated by a formal process involving examination, testing, and follow-up inspection, and that it complies with applicable U.S. and/or Canadian standards for safety or performance.

We are an ANSI, OSHA, and SCC accredited certification organization, testing products to national standards.



# CSA Marks



## CSA US mark

This mark indicates that a product meets U.S. standards including applicable UL, ANSI, and NSF standards.



## CSA C US mark

This mark is found on products that meet U.S. and Canadian standards, including applicable UL, ANSI, CSA, and NSF standards.



## CSA mark

The CSA mark may appear alone or with indicators. If it appears alone, it means that the product is certified for the Canadian market, to the applicable Canadian standards.

**Our marks are accepted throughout the U.S. and Canada** and appear on over one billion products. When you see a mark issued by CSA, it's your assurance that the product meets applicable U.S. and/or Canadian standards for performance or safety.



### Energy Efficiency Verification mark

The energy efficiency verification marking indicates that a product has been verified according to the requirements of CSA energy efficiency and performance standards.



### Blue Star mark

The Blue Star mark indicates compliance with U.S. standards for gas-fired products, including applicable ANSI and CSA standards.



### Blue Flame mark

The CSA Blue Flame mark for gas appliances indicates certification to applicable Canadian standards.



# Accreditation

CSA International is accredited by the Occupational Safety & Health Administration (OSHA) and by the American National Standards Institute (ANSI) as a testing and certification organization. We are also accredited by other leading independent organizations to test and certify electrical products and accessories for the U.S.

## Accrediting bodies

NIST/NVLAP  
NES OSHA  
ANSI

# Mark Acceptance

CSA marks are widely recognized and accepted throughout North America by authorities having jurisdiction (AHJ), specifiers, and retailers.

## Regulatory authorities that accept CSA certification marks

- City of Los Angeles, California
- North Carolina
- Hundreds of other state and municipal jurisdictions throughout North America
- New York
- Oregon
- Washington

## Major North American retailers that accept CSA certification marks

- The Home Depot
- Sears
- Spiegel
- Wal-Mart
- JC Penney
- Lowe's
- Circuit City
- Radio Shack
- KMart
- Many others



# The Product Recall Process

## Combating Counterfeiting

The integrity of our marks is vitally important to CSA International and the many regulators, specifiers, product manufacturers, retailers, and consumers who trust our marks. Counterfeit product approval marks expose consumers to the risks of unsafe or untested products, while undermining their confidence in legitimate products.

CSA International maintains an aggressive, “Zero Tolerance” program to detect, expose, and take any necessary action against the unauthorized use of its approval marks.

For more information about counterfeit product approval marks, we invite you to download our counterfeit marks white paper at [www.csa-international.org](http://www.csa-international.org) (in the Regulators section under “Counterfeit Marks”).

Product recalls are initiated and coordinated by CSA International's Audits & Investigations (A&I) team. In cooperation with manufacturers, the A&I team investigates incidents involving CSA certified products, and issues all-points bulletins, product recall notices, and safety notices as necessary.

The legitimacy of a product bearing the CSA mark can be confirmed by comparing the product's identification information against the certification record found on our website at <http://directories.csa-international.org>.

**If you find an electrical product that you believe bears a counterfeit CSA approval mark, please report it to one of the following:**

**Manny Gratz, Manager**  
Special Investigations &  
Anti-Counterfeiting  
CSA Group  
178 Rexdale Blvd.  
Toronto, ON Canada  
M9W1R3  
Tel: (416) 747-2560  
E-mail: [manny.gratz@csagroup.org](mailto:manny.gratz@csagroup.org)

or

**Doug Geralde, Director**  
Corporate Audits and Investigations  
CSA Group  
178 Rexdale Blvd.  
Toronto, ON Canada  
M9W1R3  
Tel: (416) 747-4295  
E-mail: [doug.geralde@csagroup.org](mailto:doug.geralde@csagroup.org)



# Contact Information

Our goal is to help you to do your job as efficiently as possible. That's why CSA International professionals are readily available to answer your questions regarding acceptance of CSA marks and the products that bear them. We encourage you to visit the **"Certified Product Listing"** on our website at **[www.csa-international.org](http://www.csa-international.org)** to validate that the products you see in the field are CSA certified, or you can contact us at the numbers below for immediate response to your questions or concerns:

 **Doug Geralde**  
Corporate Audits and Investigations  
CSA Group  
178 Rexdale Blvd.  
Toronto, ON Canada  
M9W1R3  
Tel: (416) 747-4295  
E-mail: [doug.geralde@csagroup.org](mailto:doug.geralde@csagroup.org)

# Web Address

More information about CSA International is available on our website at **[www.csa-international.org](http://www.csa-international.org)**. Following is a list of additional websites that may be of interest to you:

ANSI	<a href="http://www.ansi.org">www.ansi.org</a>
NVLAP	<a href="http://www.nist.gov">www.nist.gov</a>
NES	<a href="http://www.nateval.org">www.nateval.org</a>
ASSE	<a href="http://www.asse.org">www.asse.org</a>
OSHA	<a href="http://www.osha.gov">www.osha.gov</a>
SCC	<a href="http://www.scc.ca">www.scc.ca</a>

[www.csa-international.org](http://www.csa-international.org)



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For more information, contact:



CSA INTERNATIONAL

1-800-463-6727

[certinfo@csa-international.org](mailto:certinfo@csa-international.org)

[www.csa-international.org](http://www.csa-international.org)

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