

Regulator's UPDATE

CSA International President Poised for Growth

Opening a new chapter in CSA's story of certification and testing success, Randall W. Luecke has been named President, CSA International. In this newly created position, he will develop new client relationships in different markets worldwide, generate business growth, and enhance the organization's service and operational activities.

As Mr. Luecke continues to focus on delivering fast, flexible and high-quality service to clients, he will also lead CSA's global efforts to remove barriers, streamline the certification and testing processes, and expand services for clients with offshore product development, production or suppliers in Asia and Europe.

"CSA International has benefited from Mr. Luecke's extensive background in business, operations and finance," says Rob M. Griffin, President and CEO,



Randall W. Luecke, President, CSA International

CSA Group. "Under his excellent management and proven leadership, CSA International has shown impressive growth in operations."

Mr. Luecke joined CSA in 1994 as Vice President, Administration, Treasurer in Cleveland, Ohio. In 2000, he moved to Toronto as Vice President Finance and in 2002 was promoted to the position of Vice President, Certification. Prior to joining CSA Group, he was Executive Vice President & Chief Operating Officer for Saint Alexis Hospital Medical Center, Senior Manager at Deloitte & Touche, National Health Care Director at KMG Main Hurdman, and Senior Auditor & Consultant at Ernst & Whinney.

Mr. Luecke now works primarily from CSA International's Cleveland, Ohio offices but also maintains an office in Toronto.

Agreements Spur Efficiency, Protect Integrity and Enhance Collaboration

Following eight months, after signing a new agreement on acceptance of electrical components for selected end-products and an expanded Memorandum of Understanding (MoU), CSA and Underwriters Laboratories Inc. (UL) successfully completed Phase I and Phase II of the agreement.

This agreement marked the culmination of cooperative discussion and collaboration by CSA and UL in concert with the National Electrical Manufacturers Association (NEMA) and Electro-Federation Canada (EFC) and their members. "We congratulate our colleagues at UL, as well as NEMA and EFC and industry partners, for their contributions to the negotiations of this important agreement and the continued commitment to implement each phase of its scope," says Grant Carter, Vice President, Marketing & Communications, CSA Group.

The agreements, which are designed to assist manufacturers in getting their products to the Canadian and U.S. markets more quickly, are the result of several months of negotiation between UL and CSA International, with support from National Electrical Manufacturers Association (NEMA), Electro-Federation Canada (EFC) and major electrical manufacturers.

Based upon a request from NEMA, UL and CSA International have expanded the scope of the MoU to include Transfer Type Switches. Further work is currently under way to expand the MoU to include the acceptance of high-current-capacity short-circuit follow-up test (re-testing) reports conducted on Circuit Breakers and Series-Rated Circuit Breakers.

"The successful implementation of phase two reflects our continuing commitment to work with our industry partners to deliver product certification

efficiencies while ensuring certification process integrity is not diminished. Implementing Phase Two has been particularly demanding and the CSA and UL staff members who steered this agreement through some difficult challenges are to be commended for their unwavering focus," says Grant Carter.

With the completion of the second phase of the component agreement, UL and CSA now accept numerous component categories for use in low voltage distribution equipment and industrial control equipment certified in accordance with U.S. and Canadian safety requirements.

For more information on the components and end-products covered by the expanded MoU and the component acceptance agreement, visit www.csa-international.org/components.

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CSA INTERNATIONAL

New Strategic Alliances Fortify CSA's Attack on Counterfeiting

The noose is tightening around product counterfeiters.

With three recent alliances, CSA Group is stepping up its sustained attack on the growing trade in illicit products, strengthening a web of surveillance through cooperation with strategically important organizations, anti-counterfeiting specialists and law enforcement experts.

"We have a strategic model to battle counterfeiting that is internationally applauded," says RJ Falconi, Vice President, General Counsel & Corporate Secretary. "The more people we have addressing this issue, the greater the chances that counterfeiters will be caught and prosecuted."

No longer confined to watches and handbags, today's counterfeit products include everything from lightbulbs and electrical cords to fans, transformers and safety gear, presenting a serious risk to public safety. Often bearing fake certification marks of third party testing agencies, they pass themselves off to unsuspecting consumers as having met applicable safety and performance standards.

Counterfeit marks undermine the whole system of standards and certification on which regulators and legitimate manufacturers rely. Some startling statistics come from the International Anti-Counterfeiting Coalition (IACC), a watchdog organization at whose conference Mr. Falconi recently spoke about CSA's strategic alliances. IACC reports that in the first half of 2004, U.S. Customs made more than 3,600 seizures of

goods valued at \$64 million, a 68% increase in value from the same period in 2003. In addition to Asian countries, Russia and South Africa have become significant sources of counterfeit goods. And consumer electronics, batteries and computer products comprise a growing slice of illicit trade.

To address the growing counterfeiting activities and reinforce CSA's "zero tolerance" policy, Mr. Falconi has entered into a working relationship with chrismathers inc., a firm that provides crime and risk consulting services. Mr. Mathers has conducted numerous international investigations for the FBI, DEA, US Customs Service, Interpol, Scotland Yard and various European federal agencies. During his 20-year career with the RCMP, he infiltrated criminal organizations in Colombia, Russia, Asia, the Caribbean, Europe and North America. He recently released his book, CRIME SCHOOL: Money Laundering, which tells about his life working undercover for various law enforcement agencies. "I look forward to assisting CSA in its initiatives to combat the perpetrators of counterfeit goods," says Mr. Mathers.

CSA has also entered into a relationship with Group 4 Falck, the world's second largest security services provider with operations in more than 85 countries. Headquartered in Copenhagen, the firm employs more than 245,000 employees, whose mission is to provide assistance to people, authorities and companies to meet their demands for safety and security on an everyday basis. In Canada, where members of the RCMP founded the firm, it has a long history of investigative capacity dating back to 1966. Its licensed and bonded

investigators specialize in getting to the bottom of sensitive and potentially dangerous issues, gathering required evidence and testifying in court.

"We look forward to putting in place a framework that will enable our two organizations to share information and educational resources," says Kevin Bennett, Vice President and COO, Group 4 Falck. CSA Group will be involved in briefing Group 4 Falck management and salespeople on the extent of fraudulent use of product certification marks and in providing tips on how to identify counterfeit products.

CSA continues its joint activities with Norm Inkster, former RCMP Commissioner, who now heads the Inkster Group, an intellectual property law and investigative services of Gowling Lafleur Henderson LLP.

On another front, CSA is working with Canadian Manufacturers and Exporters (CME) to build awareness of product counterfeiting. The first major initiative is a joint educational session on the topic, which will be held in April 2005. Mr. Falconi and other keynote speakers will present the latest issues in counterfeiting and efforts that manufacturers can make to protect their legitimate products.

"These alliances greatly expand our surveillance capacity," says Mr. Falconi. "We are especially pleased to be able to draw on such diverse and expert resources in our fight against counterfeiters."

For more information on each of the alliance members please visit their website's at:

www.cme-mec.ca, www.chrismathers.com,
www.group4falck.com, www.inkstergroup.com

Take Note

The International Association of Electrical Inspectors (IAEI) has several annual section meetings coming up. Take note of the following dates:

Sept. 12-16

Northwestern section - Hampton Inn & Suite, Ogden, UT

Sept. 19-22

Western section - University Park Holiday Inn, Des Moines, IA

Sept. 24-26

Canadian section - Ramada Renaissance Hotel, Dartmouth, NS

Sept. 30-Oct. 3

Eastern section - Nevele Grande, Ellensville, NY

Oct. 10-13

Southern section - Hilton Wilmington Riverside, Wilmington, NC

Oct. 17-21

Southwestern section - Monte Carlo Resort, Clark County NV

For details, check www.iaei.org or refer to the IAEI News July-August 2004 edition.

A Distinguished Appointment

Daniel Langlois, Manager, Special Investigations, Corporate Audits and Investigations, CSA Group, was recently appointed to the Board of Directors of the Fire Marshal's Public Fire Safety Council. The Honorable Monte Kwinter, Minister, Ontario Community Safety and Correctional Services, made the

announcement on March 9th. CSA is a key player in the Council's effort to make Ontario the most fire-safe community in North America.

Members of the Board are chosen according to their interest in and responsibility for fire safety, level of expertise in fire safety, and influence and capacity to affect fire safety. Daniel will serve a three-year term.



Daniel Langlois, Manager, Special Investigations, Corporate Audits and Investigations, CSA Group with Bernard A. Moyle, Council Chair & Ontario Fire Marshal



R.J. Falconi, Vice President, General Counsel & Corporate Secretary CSA Group (right) receives a mounted Safety Smart poster from Mr. Ted Dance, Acting President and CEO, TSSA during the official launch of the Summer Smart program.

Promoting Public Safety

CSA International is helping take a public safety message into Canadian stores, schools, media and households.

Under a program initiated by the Technical Standards & Safety Authority (TSSA), in partnership with the Fire Marshal Safety Council, CSA International joins other key partners – among them Canadian Tire (Garrison), Direct Energy, State Farm, Kidde and Energizer Canada Inc. – in promoting public safety.

“By working with fire departments, and corporate, retail and community partners, we hope to build on our relationships, boost awareness and recognition of CSA product

certification marks and deliver seasonal public safety messages in a compelling way,” explains Grant Carter, Vice President, Marketing & Communications, CSA Group.

Special events included a public launch event at Toronto City Hall in May, Fire Safety Day with the Toronto Blue Jays in July, and SummerSmart public safety events at Canadian Tire stores – featuring fire services staff from across Ontario. CSA messages will be featured at Fire Prevention Week and CO Safety Week later in the year.

To communicate safety messages, the partners produced 500,000 safety booklets and 500,000 kids’ activity books, as well as posters and teacher material. Among the themes for the fall/winter materials are home safety checkups and holiday safety tips.

Paquin to Head Canadian IAEI

Jean-Yves Paquin, Manager, Special Investigations at CSA Montreal, was recently appointed Canadian Section President of the International Association of Electrical Inspectors (IAEI). Based in Richardson, TX, the IAEI’s main focus is consumer safety. Its members are committed to improving design, installation, inspection and usage of energy.

M. Paquin has been a member of the IAEI since 1986. He began his career with CSA in 1981 as an Electrical Technologist, conducting tests and evaluating electrical products against CSA standards. He was then promoted to the post of Special Services Investigator in 1986 and to his current position in 2001.

He is responsible for managing the investigation of reported incidents involving CSA International certified products and services for the purpose of protecting the integrity and credibility of the organization and its marks. He also ensures the effective and efficient resolution of legal and technical issues involving CSA worldwide, particularly with respect to incidents involving injuries, electrocutions, fires, property damage and/or fatalities. During his career at CSA, he trained as a Quality Auditor and conducted Z299 and ISO 9000 audits on behalf of QMI, a division of CSA Group.

M. Paquin is also member of the Quebec Technologist Order, International Association of Arson Investigators and Canadian Association of Fire Investigators.

Shedding Light on Luminaire Certification

While endeavoring to reduce fire and shock hazards, inspection authorities throughout North America rely on certification marks to help discern a products acceptability. In the case of lighting fixtures (luminaries), the marks show compliance to product safety standards that are now common to Canada and the U.S. AHJs (Authority Having Jurisdiction) can therefore be confident that luminaires marked CSA US have been evaluated to the same standard with which UL-marked products comply.

Since early 2000, non-portable incandescent, fluorescent and HID luminaires have been evaluated to a common UL/CSA Bi-National standard designated in the U.S. as UL 1598 and in Canada as CSA C22.2 No. 250. This standard replaced the UL 1570, 1571, 1572 series and replicates the Canadian CSA C22.2 No. 9.0.

The Bi-National standard culminated a 10-year industry effort on both sides of the border, involving the ALA, CSA, EFC, NEMA and UL. It is now being expanded under the auspices of CANENA, (Council for Harmonization of

Electrotechnical Standards of the Nations of the Americas) to incorporate Mexican requirements, with a view to create a Tri-National Luminaire Standard. It will be released for comment later this year and, once accepted and approved through the national processes scheduled for early 2005, will replace the present Bi-National standard. CSA is the publications coordinator for this project.

Bill Buckson, Project Manager for Lighting, CSA International says, “Considering CSA’s historic and proactive participation in standards development in combination with its technical expertise, U.S. AHJs can be extremely confident when approving installations of luminaire products that exhibit the CSA US Mark.”

Mr. Buckson is a voting member on several UL STPs, including 1598 (Luminaires). He is also Chairman of the CANENA Tri-National Luminaire THC 34D Subcommittee and holds the U.S. Technical Advisory position to the IEC SC34D for Luminaires.

Contact: **Bill Buckson, phone (216) 524-4990, email bill.buckson@csa-international.org**

Upcoming EVENTS

FALL / WINTER



CSA LEARNING
CENTRE

CSA Learning Centre offers seminars on the following topics:

The CSA Learning Centre offers convenient access to the combined training resources of the entire CSA Group.

- Accident Investigation
- Safeguarding of Machinery (in collaboration with IAPA)
- Respiratory Protection Series *
- Fall Protection Series
- CE Code Essentials *
- Bonding and Grounding of Electrical Equipment
- CEC/NEC — A Comparison of Requirements *
- Code for Power Press Operation
- Design, Installation and Maintenance of Electrical Equipment in Hazardous Locations
- EMI — Electrical Disturbances
- Office Ergonomics
- Emergency Preparedness
- Oil and gas Pipeline — based on CSA Z662
- Infection Control During Construction & Renovation in Healthcare Facilities
- QMI — The ISO 9001:2000 Training Series *
- QMI — The OHSAS 18001 Training Series *
- QMI — The ISO 14001 Training Series *
- QMI — Medical Devices - ISO 13485:2003 - Essentials Course
- QMI — ISO 9001:2000 - Process Auditing Course *
- QMI — ISO 9001:2000 — Customer Satisfaction *

MARK YOUR CALENDARS
January 19-21, 2005 -
Climate Change, CSR and
the Revised ISO 14001
February 21-22, 2005 -
B44 Safety Code for Elevators -
The 2004 Edition

* available in French and English

To register or obtain information about discounts, content, in-house training or other details call (416) 747-4017 in the Toronto area or 1-800-463-6727, e-mail seminars@csa.ca or visit the Web site at www.csa-international.org.

Conferences and Tradeshows

September

13-15/04

NSC (National Safety Council)
Booth # 1517 - Morial
Convention Center

27/04

ICC (International Code Council)
Booth 308 - Salt Palace
Convention Center

5-7/04

Global Gaming 2004
Booth 1145,
Las Vegas Convention Center

14/04

ISH North America 2004
Booth# 1548,
Boston Convention &
Exhibition Center

20-23/04

OPIA (Ontario Plumbing
Inspectors Assoc.)
Best Western Highland Inn &
Conference Centre

October

3-6/04

OBOA (Ontario Building
Official Assoc.)
Booth # 14 - Four Points By
Sheraton Hotel

5-7/04

ISA 2004 (The Instrumentations,
Systems and Automation Society)
Booth# 2253 - Reliant Center,
Houston, TX

16-19/04

NECA 2004 Show
Booth #1422,
Los Angeles Convention Center

For future dates of conferences and tradeshows please visit: www.csa-international.org/news/conferences/

CSA Introduces New Sanitation Marking

Inspectors will soon start seeing a new marking on commercial food preparation equipment: the CSA Sanitation Marking. Based on the widely recognized and respected CSA Mark, the new marking includes the distinctive 'Sanitation' indicator and the applicable NSF/ANSI standard.

CSA International was recently accredited by ANSI to test and certify gas and electrical commercial food service equipment to NSF International (NSF)/ANSI sanitation requirements. Manufacturers can now call on CSA to perform both sanitation and product safety testing.



CSA's new sanitation program covers a wide range of product categories, including commercial cooking, refrigeration and powered food preparation equipment, as well as materials used in their construction.

CSA also offers the familiar Blue Star Mark to signify gas-fired product compliance with U.S. standards — the most recognized, trusted and requested gas appliance certification mark in the U.S. — and the CSA C/US Mark for electrical components and end-products for the U.S. and Canada.

Regulator's UPDATE

CSA International publishes Regulator's Update for International Association of Electrical Inspectors (IAEI) members, gas regulators and inspectors, fire authorities and others involved in the use of electricity and gas, and building officials.

For more information about Regulator's Update, contact:

CSA Marketing and Communications
178 Rexdale Boulevard,
Toronto, Ontario, Canada M9W 1R3.
Telephone (416) 747-4126
Fax (416) 747-4292

MANAGING EDITOR:

Borjana Bulajic

EDITOR:

Jeff Messinger,
jeff.messinger@csagroup.org

WRITER:

Dierdre Davey

DESIGN/PRODUCTION:

The Perfect Page

Readers are welcome to reprint material if CSA International is cited as the source. CSA International is a provider of product testing and certification services for electrical, mechanical, plumbing, gas and a variety of other products. Recognized in Canada, the U.S. and around the world, CSA's marks appear on millions of products annually. CSA International is a division of CSA Group which consists of CSA International, the Canadian Standards Association, a developer of standards and codes, and QMI for management systems registration.

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PUBLICATION MAIL AGREEMENT NO. 40064058
RETURN UNDELIVERABLE CANADIAN ADDRESSES TO:
JEFF MESSINGER
CSA MARKETING & COMMUNICATIONS
178 REXDALE BOULEVARD
TORONTO, ON CANADA M9W 1R3
email: jeff.messinger@csagroup.org

APBs, product recalls and safety notices

CSA International's Corporate Audits & Investigations (A&I) team is an integral part of the CSA International Legal Department located in our Corporate Office. The A&I team investigates incidents involving CSA certified products, issues all points bulletins (APBs), product recalls and safety notices in co-operation with manufacturers and supports the standards development process. For more information visit www.csa-international.org/product_recalls.

3/19/2004

APB-04-04 CSA International and Char-Broil Announce Recall of Gas Grills to Replace Temperature Gauges. **Commercial Series** model numbers -4632210, 4632215, 463221503 and 463231503, **Professional Series** model numbers -4632235, 4632236, 4632240 and 4632241 and **Stainless Steel Series** model number 4632220.

5/21/2004

APB-05-04 - CSA International and CFM Corporation Announce Recall of Fireplace Remote Receivers - Model number ERX15B.

6/8/2004

APB-06-04 CSA International and White-Rodgers Announce Recall of LP and Convertible Gas Water Heater Temperature Controls - Model numbers: 37C55U 658, 37C57U 602, 37C72U 520, 37C72U 546, 37C72U 547, or 37C72U 548, and 37C72U 676.

6/28/2004

APB-07-04 CSA International, Basler Electric Co. and Lutron Electronics Announce Voluntary Recall of Power Supply Units. Model number: BE29736001.

Reader Response FaxBack

Please return to **CSA Group, Corporate Audits and Investigations**
178 Rexdale Blvd., Toronto, ON Canada M9W 1R3
Fax (416) 747-2582
Contact: **Sotoria Kamperogiannis** at (416) 747-4278
sotoria.kamperogiannis@csagroup.org.

IMPORTANT!

Please attach the address label from your Regulator's Update envelope here so we can match it with your record and have changes made efficiently.

I am an _____ IAEI Member _____ electrical regulator _____ gas regulator
_____ mechanical regulator _____ plumbing regulator _____ building official

I would like to receive an electronic PDF version of the newsletter rather than a printed copy.



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